

مركز حماية المستهلك

إرشادات للعملاء كبار السن وذوي الهمم عند زيارة مركز خدمة حماية المستهلك

تعليمات تقديم الخدمة

As part of the Consumer Protection Service Center's commitment to promoting community empowerment and ensuring easy access to services for all groups, the Center provides a comfortable and accessible experience for senior citizens and people of determination. This is achieved by granting them priority in service delivery and providing a fully equipped service environment that meets their specific needs.

The provided facilities include:

- Designated parking spaces close to the building entrance.
- Spacious elevators equipped for wheelchair use.
- Safe and accessible ramps for wheelchairs.
- Wide and easy-to-use entrance doors.
- A dedicated reception staff member to provide immediate assistance.
- Priority access to services without long waiting times.
- Comfortable and designated seating in the waiting area.
- Low-height service counters suitable for wheelchair users.
- Restrooms equipped for safe and comfortable use.
- Assistance with filling out forms or submitting complaints verbally.
- The ability to book an appointment in advance via the "Mawaeid" application for easier service delivery.



الأحكام والشروط العامة

Not Applicable

المستندات المطلوبة

Not Applicable